

## What if the recording function using Windows IE fails

### This FAQ applies to the following models and condition:

- \* All Edimax IP Camera series
- \* Windows IE after 7.0 with "Protection mode" feature

### Introduction:

This guide will take you away from the recording failure when performing video recording task under Edimax IP camera with Windows Internet Explorer (IE) as shown in the Figure-1. Upon clicking "Start recording" button, an error message, "Record File Path does not exist".

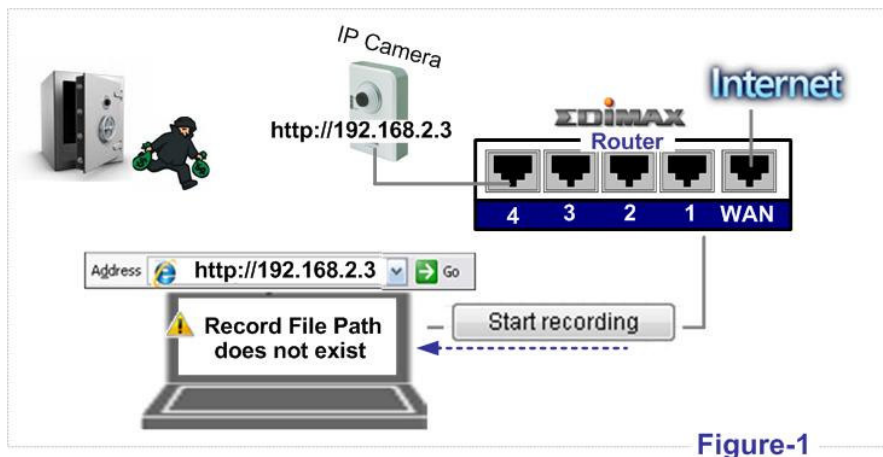


Figure-1

### Root cause:

The new IE feature, "protected mode", is a security measure, which prevent Edimax IP camera to write recording files into the hard disk. By default, "protected mode" is on.

### Resolution:

You may select one of the following two options:

## Option one: (recommended)

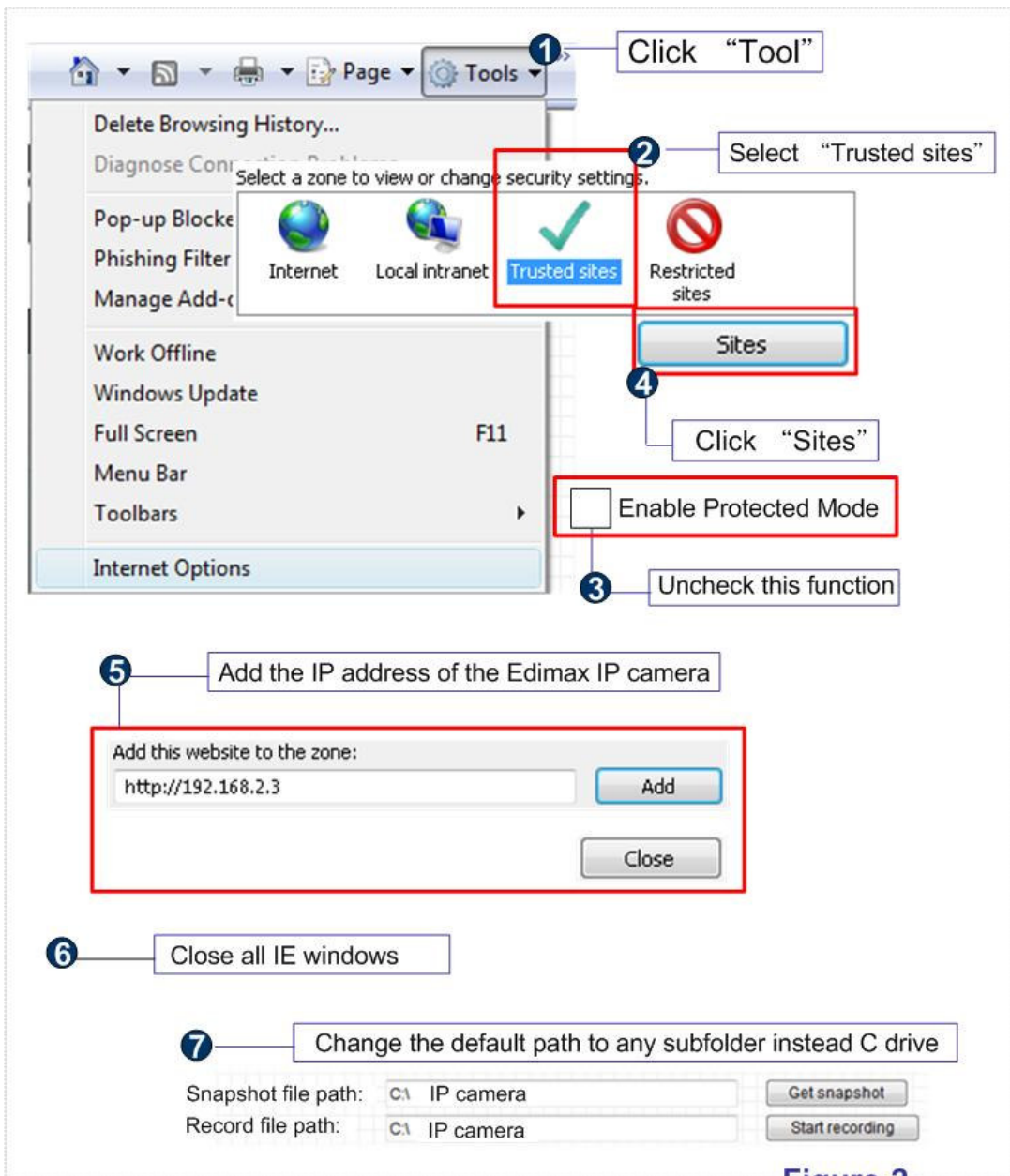


Figure-2

## Option two: (less recommended)

1 Click "Tool"

2 Select "Internet Options"

3 Uncheck this function

4 Click "OK"

5 Close all IE windows

6 Change the default path to any subfolder instead C drive

Internet Options

General Security Privacy Content Connections Programs Advanced

Select a zone to view or change security settings.

Internet Local intranet Trusted sites Restricted sites

**Internet**

This zone is for Internet websites, except those listed in trusted and restricted zones.

Security level for this zone

Allowed levels for this zone: Medium to High

**Medium-high**

- Appropriate for most websites
- Prompts before downloading potentially unsafe content
- Unsigned ActiveX controls will not be downloaded

Enable Protected Mode (requires restarting Internet Explorer)

Custom level... Default level

Reset all zones to default level

OK Cancel Apply

Snapshot file path: C:\ IP camera Get snapshot

Record file path: C:\ IP camera Start recording

Figure-3



All configuration is now completed.

The function of recording using Windows IE turns normal.